International Journal of Computer Sciences and Engineering

Vol.12, Issue.11, pp.62-68, November 2024

ISSN: 2347-2693 (Online)

Available online at: www.ijcseonline.org



Review Article

Banquet Hall Organizer: Efficient Banquet Hall Booking and Admin Control

Maheshwari Patil¹, Sayali Lande^{2*}, Shweta Raut³, Pranjali Jamadade⁴, Aishwarya Kamble⁵

1,2,3,4,5 Computer Engineering, College of Engineering (Poly), Pandharpur, Maharashtra, India

Received: 21/Sept/2024; Accepted: 23/Oct/2024; Published: 30/Nov/2024. DOI: https://doi.org/10.26438/ijcse/v12i11.6268

Abstract: The Banquet Hall Management System (BHMS) is a powerful software solution tailored to optimize the day-to-day operations of banquet hall management. It provides a range of features designed to help administrators efficiently manage event bookings, resources, and customer interactions. With real-time availability tracking, the system ensures that administrators and clients alike have up-to-date information on hall schedules and availability, eliminating double bookings and allowing for more effective resource management. One of the standout features of BHMS is its integrated customer relationship management (CRM) functionality, which enables personalized service and streamlined communication with clients. This improves customer satisfaction by ensuring their specific needs are met. The system also automates billing and invoicing processes, reducing the likelihood of errors and significantly cutting down administrative workload. The BHMS is equipped with a user-friendly interface that includes an integrated scheduling calendar, making it easy for staff to manage multiple events simultaneously. This not only enhances operational efficiency but also facilitates better planning and coordination. By providing an all-in-one solution for event booking, resource management, customer engagement, and automated billing, the BHMS plays a crucial role in elevating the professionalism and efficiency of banquet hall operations, making it an indispensable tool for modern venues.

Keywords: Event planning optimization, Customer relationship management, scheduling calendar, User-friendly interface, Event bookings, Administrative workload reduction.

1. Introduction

The Banquet Hall Management System (BHMS) offers a comprehensive solution for managing the various tasks involved in operating a banquet hall. One of its key features is centralized scheduling and calendar management, which helps administrators keep track of event bookings efficiently. The integrated calendar provides a clear visual overview of upcoming events, preventing double bookings and allowing for easy rescheduling. Automated reminders and alerts ensure that deadlines and important tasks, such as finalizing event details or confirming guest numbers, are not missed. This feature streamlines the scheduling process, reducing manual effort and improving time management. In terms of customer management, BHMS enables admins to maintain detailed customer profiles, which include personal information, event history, and communication logs. This system centralizes all customer data, allowing administrators to track inquiries, follow up with clients, and maintain strong relationships. Automated notifications keep customers informed about their event status or payment deadlines, improving communication and engagement. By storing all customer information in one place, BHMS simplifies the process of managing multiple clients and makes it easier to tailor services to individual needs. The event management module is another vital feature that allows admins to plan and execute events efficiently. It

offers tools to manage all aspects of an event, from defining the event type and tracking specific requirements to scheduling dates and managing guest lists. This functionality ensures that every event is customized according to client preferences, resulting in a personalized experience for customers. The system also manages event setup details, including decoration and equipment needs, ensuring that all logistical elements are addressed in advance. Additionally, catering coordination is seamlessly integrated into the event management system. Administrators can work with clients to select menu options and track all catering-related expenses, such as food and beverage costs. The system ensures that the catering services align with the specific needs of the event, and it allows for easy updates or modifications to orders. By integrating catering into the event management process, BHMS ensures that food and beverage services are planned, tracked, and executed without errors, further enhancing the overall event experience. Another critical feature of BHMS is its payment processing capabilities. The system supports multiple payment methods, including cash and credit or debit cards, providing flexibility for clients. BHMS generates accurate invoices based on the services provided and tracks all financial transactions, ensuring transparency in billing. This reduces the likelihood of disputes over charges and helps administrators maintain a clear record of revenue and expenses. The system also offers tools for analyzing profit and loss, giving admins insights into the financial

^{*}Corresponding Author: pranjalijamadade25@gmail.com, Mob.: +91-9822189098

performance of each event, which is essential for effective financial management. In terms of data security, BHMS securely stores all customer and event information, protecting sensitive data and ensuring compliance with data protection regulations. The system offers easy access to historical records, allowing administrators to retrieve past event details or financial reports whenever needed. This feature is particularly useful for recurring clients, as it enables admins to provide personalized services based on past interactions, thereby enhancing customer satisfaction With its user-friendly interface, BHMS is easy to navigate, making it simple for administrators to manage complex tasks like scheduling, event planning, and payment processing. The intuitive design reduces the learning curve, allowing users to quickly become proficient in managing the platform. Additionally, BHMS can integrate with external systems, such as calendar applications and financial software, further enhancing its functionality and making it a versatile tool for managing banquet hall operations.

2. Literature Review

2.1 Banquet Easy – venue Manager

Banquet Easy is an innovative venue management app designed to streamline operations for event spaces such as banquet halls and hotels. It includes various features that streamline operations and elevate the customer experience. Key functionalities include real-time availability updates for bookings, enabling clients to reserve venues online, which reduces scheduling conflicts. The app also incorporates robust client relationship management tools, maintaining detailed customer profiles and facilitating direct communication through built-in messaging features. Additionally, Banquet Easy provides event planning capabilities, such as customizable floor plan design and task management, ensuring smooth execution of events. Financial management is simplified with automated quote generation and integrated payment processing, enhancing transaction accuracy. The app further empowers venue managers with reporting and analytics, tracking performance metrics and event history to inform future decisions. Finally, marketing tools and social media integration help venues promote their services effectively. Overall, Banquet Easy significantly enhances venue management by automating processes and fostering better client relationships, ultimately contributing to increased operational efficiency and customer satisfaction .[1]

2.2 Whova- Event & Conference App

Whova is a comprehensive event and conference management app designed to streamline the administrative tasks associated with organizing and managing events. It offers a robust set of features that enhance efficiency and improve attendee engagement. For administrators, Whova provides tools for event registration and ticketing, allowing for seamless management of participant sign-ups and payments. The app includes an intuitive agenda builder, enabling admins to create and customize schedules that attendees can easily access. Communication features such as in-app messaging and announcements facilitate real-time updates, ensuring that participants stay informed throughout the event. Additionally,

Whova supports attendee networking through profiles and interactive features, fostering connections among participants. The app also includes powerful reporting and analytics tools, providing insights into registration trends, attendee engagement, and overall event performance, which can inform future planning. With options for branding and customization, Whova allows event organizers to maintain a cohesive brand presence. Overall, Whova equips administrators with essential functionalities to enhance event management, boost engagement, and deliver a successful experience for both organizers and attendee .[2]

2.3 Wedding Wire App

WeddingWire is a specialized app designed for wedding planners and venue administrators, offering a suite of features that streamline the management of wedding events. The app provides tools for comprehensive vendor management, allowing administrators to easily connect with florists, caterers, photographers, and other service providers. Its planning dashboard facilitates the organization of tasks, budgets, and timelines, ensuring that all aspects of the wedding are meticulously managed. Administrators can also create customizable checklists and timelines, helping couples stay on track with their planning. The app includes a guest list management feature, enabling admins to track RSVPs and seating arrangements efficiently. Additionally, WeddingWire offers integrated communication tools, allowing for seamless interactions between planners and clients, as well as with vendors. With its review and rating system, the app helps users evaluate potential vendors based on past client feedback, decision-making. Overall. WeddingWire enhancing empowers wedding administrators with essential tools to enhance coordination, improve client relationships, and ensure a successful wedding experience.[3]

2.4 Cvent Event App

The Cvent Event App is a comprehensive tool for managing events of all sizes, offering extensive features that streamline operations for planners and improve experiences for attendees. Key functionalities include efficient registration and ticketing tools that simplify attendee sign-up and payment management, along with personalized registration paths and secure payment options, creating a seamless user experience. Administrators can customize event agendas, enabling attendees to view detailed schedules and updates, and the app's in-app messaging and push notifications keep everyone informed of any changes in real time. The app also supports networking through attendee profiles and matchmaking features, enhancing engagement by connecting participants with similar interests. For data-driven planning, Cvent provides powerful analytics, tracking engagement levels and attendee behavior, which assists in refining future events. The platform also supports branding, allowing planners to customize the app's look and feel to match the event's theme. Cvent additionally includes tools for event website creation, agenda management, and attendee check-in, as well as advanced options like attendee scoring, exhibitor lead capture, and budget management, making it a versatile solution for event management needs. For a more hands-on attendee experience, Cvent's Attendee Hub provides a unified event website and mobile app where attendees can engage with sessions, access on-demand content, and interact with other participants through features like Q&A, live chat, and gamification elements. This, combined with Cvent's integration options and custom branding capabilities, offers an all-encompassing platform for driving event success through enhanced engagement and streamlined administration.[4]

2.5 Event Planner

The Event Planner App is a versatile tool designed to assist administrators in managing various aspects of event coordination, making it an invaluable resource for event planners and venue managers. This app offers a comprehensive suite of features that streamline event logistics and enhance communication. Central to its functionality is the ability to manage event registration and ticketing, which allows administrators to efficiently handle attendee sign-ups and payments. The app also includes customizable event agendas, enabling planners to create detailed schedules that can be easily accessed by participants. Task management tools help administrators keep track of responsibilities and deadlines, ensuring that all elements of the event are executed smoothly. Additionally, the app facilitates real-time communication through in-app messaging and notifications, keeping attendees informed about updates and changes. Networking features allow participants to connect with each other through profiles and messaging, fostering engagement and collaboration. Furthermore, robust analytics and reporting capabilities provide insights into attendee engagement and event performance, supporting informed decision-making for future events. Overall, the Event Planner App equips administrators with essential tools to optimize event management, enhance attendee experiences, and ensure the successful execution of events. [5]

2.6 Venue Manager-Banquet Hall

The Venue Manager-Banquet Hall App is a specialized tool designed to streamline operations for administrators managing banquet halls and event spaces. This app offers a comprehensive suite of features that enhance efficiency and improve the overall management of events. functionalities include real-time booking management, which allows administrators to monitor venue availability and handle reservations seamlessly, reducing the likelihood of scheduling conflicts. The app provides customizable floor plan design tools, enabling admins to create and modify event layouts according to client needs. Additionally, it includes client relationship management features that maintain detailed profiles and facilitate communication, ensuring personalized service for each client. Financial management tools, such as automated quote generation and integrated payment processing, simplify billing and enhance financial oversight. The app also offers reporting and analytics capabilities, giving administrators insights into booking trends and event performance, which can inform future strategies. With marketing tools integrated into the platform, venue managers can promote their services effectively and reach potential clients through various channels. Overall, the Venue Manager-Banquet Hall App equips administrators with the essential tools to optimize venue operations, enhance customer satisfaction, and drive business growth in a competitive market. [6]

2.7 Checkfront

The Checkfront App is a powerful booking management solution designed for administrators across various industries, including hospitality, tours, and events. This app offers a comprehensive range of features that streamline the booking process and enhance operational efficiency. One of its standout functionalities is real-time availability tracking. which allows admins to manage bookings seamlessly and reduce the risk of double bookings. The app provides customizable booking forms, enabling businesses to tailor the reservation process to their specific needs while capturing essential customer information. Additionally, Checkfront includes automated invoicing and payment processing features, simplifying financial management and enhancing cash flow. The app's integrated calendar view offers an at-aglance perspective on upcoming bookings, making it easier for administrators to plan and allocate resources effectively. Furthermore, Checkfront offers reporting and analytics tools that provide valuable insights into booking trends, customer preferences, and overall performance, which are crucial for informed decision-making. With its customer relationship management capabilities, admins can maintain detailed client profiles and facilitate direct communication, improving customer service and engagement. Overall, the Checkfront App equips administrators with essential tools to optimize booking management, enhance customer experiences, and drive business success. [7]

2.8 WeddingHappy-Wedding Planner

WeddingHappy is a dedicated wedding planning app designed to assist administrators and wedding planners in managing the complexities of organizing weddings. The app offers a comprehensive suite of features that streamline the planning process and enhance communication between planners and clients. One of its core functionalities is the customizable checklist feature, which allows administrators to create tailored task lists based on specific wedding timelines and client preferences, ensuring that no detail is overlooked. The app also includes budget management tools, enabling planners to track expenses and allocate resources effectively throughout the planning journey. WeddingHappy provides a centralized location for managing vendor contacts, simplifying communication and coordination with florists, caterers, and other service providers. Additionally, the app features a guest list manager, allowing admins to easily track RSVPs and seating arrangements, which is crucial for event logistics. Reporting tools offer insights into planning progress and budget adherence, empowering planners to make informed decisions. With its user-friendly interface and WeddingHappy organizational capabilities, equips administrators with essential tools to deliver a seamless and memorable wedding experience for clients. Overall, the app enhances operational efficiency, improves client relationships, and supports successful wedding planning. [8]

2.9 BrideBook

Bridebook is a versatile wedding planning app developed to

streamline the planning process for wedding administrators, planners, and couples. It centralizes essential tools to make wedding preparation more manageable and enjoyable. At the core is a fully customizable checklist, designed to cover all necessary steps from the initial stages to the final details, like creating a honeymoon packing list. This checklist is customizable, letting users add unique tasks or adjust existing ones based on specific needs, ensuring flexibility for different wedding plans and timelines. Budget management is another key feature, allowing planners to track expenses against estimated costs and monitor how close they are to budget goals. This includes built-in categories like venues, attire, and catering, which can be modified as needed. Bridebook also includes a guest list management system, simplifying RSVP tracking, seating arrangements, and invitation follow-ups. For vendor management, Bridebook offers a comprehensive directory where planners can browse and shortlist suppliers across various categories. This tool helps administrators maintain streamlined communication with service providers, enhancing coordination. Additionally, Bridebook's inspiration board and idea-sharing feature support creative collaboration, allowing couples and planners to align on visual themes and styles for the wedding. Bridebook also integrates marketing for vendors, giving businesses visibility among potential clients and allowing planners to assess vendors through reviews and recommendations from other users. Since its inception, Bridebook has grown in popularity, with over 1.9 million weddings planned using the platform, illustrating its impact on wedding planning efficiency and experience enhancement .[9]

2.10 WedHaven

The WedHaven App is a dynamic wedding management tool designed to assist administrators and planners in efficiently organizing wedding events. It offers a comprehensive suite of features that streamline various aspects of the planning process. One of its key functionalities is the customizable checklist, which allows administrators to create tailored task lists that align with the specific timelines and preferences of each couple, ensuring that all essential tasks are completed. The app also includes budget management tools, enabling users to track expenses and manage financial allocations throughout the planning journey. With its vendor management system, WedHaven simplifies the process of finding and coordinating with various service providers, such as florists, photographers, and caterers. Additionally, the guest list feature helps planners manage RSVPs and seating arrangements seamlessly, which is crucial for event logistics. The app's communication tools facilitate direct interaction with clients and vendors, improving collaboration and reducing miscommunication. With its user-friendly interface and robust organizational features, WedHaven equips administrators with the essential tools to enhance operational efficiency and deliver a successful wedding experience, ultimately fostering better client relationships and ensuring memorable events. [10]

3. Objectives

• Facilitate easy storage and access to important

- documents, contracts, and event details.
- Integrate budgeting and invoicing features for clear financial tracking and oversight.
- Streamline administrative tasks to minimize manual effort and enhance productivity.
- Implement scheduling tools to optimize time allocation for events and staff.
- Enable efficient management of venue resources, including space, equipment, and staffing, to prevent conflicts and maximize utilization.
- Provide a comprehensive dashboard for managing all event details in one place, including timelines and checklists
- Ensure the system is adaptable to accommodate various event sizes and types, allowing for future growth and versatility.

4 Procedure

4.1 Procedure and Methodology

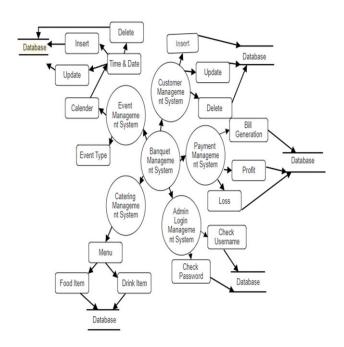


Figure 1. Methodology

4.2 Explanation

The Banquet Management System acts as the central hub, connecting and coordinating the interactions between its various subsystems. Each subsystem is designed to manage specific operations, ensuring seamless data flow and efficient management. The Event Management System oversees tasks related to event planning and scheduling. It allows the insertion, updating, and deletion of event details, categorizes events based on type, and manages event schedules through an integrated calendar. All event-related data is stored in a dedicated event database, ensuring consistency and accessibility. The Customer Management System facilitates efficient customer relationship management by handling customer records. It enables the insertion, updating, and

deletion of customer information, storing this data in a specialized database to maintain integrity and support effective management. The Payment Management System manages the financial aspects of the banquet operations, including bill generation based on services provided. It tracks profit and loss and securely stores payment history, billing information, and financial records in a dedicated payment database. The Catering Management System oversees the food and beverage services by offering menu options and managing catering selections. It stores all food and beveragerelated information in a specialized database to streamline service delivery. Additionally, the Admin Login Management System ensures secure access to the system by validating the credentials of admin users. Admin login details are stored in a secure database, safeguarding access and maintaining system security. Each subsystem interacts with its respective database for storing, retrieving, updating, and deleting data, ensuring data integrity and the smooth operation of the entire banquet management system. This methodology illustrates a well-structured approach to managing event planning, customer relationships, payments, catering services, and system security in an organized and efficient manner.

5. Results and Discussion

The Banquet Hall Management System is designed to optimize operational efficiency by integrating key features tailored to enhance administration and customer management. At the core of the system is a secure admin login module, which ensures that only authorized personnel can access the platform. This safeguards sensitive data and provides controlled system management, maintaining the integrity and security of operations. Administrators can log in confidently, knowing that their credentials are protected and access is restricted. The system includes a comprehensive customer management module, which simplifies the handling of client records. This module securely stores client information, enabling administrators to efficiently manage bookings, inquiries, and communication. Automated communication tools allow admins to send timely updates, booking confirmations, and reminders, significantly reducing manual effort. By centralizing customer information, the system ensures that client interactions are seamless and wellorganized, enhancing the overall customer experience.

A robust event management feature further streamlines operations by allowing administrators to schedule bookings, manage event details, and oversee hall availability. The system helps reduce scheduling conflicts through real-time updates and calendar views, ensuring optimal utilization of the hall. It also accommodates the management of eventspecific requirements, such as guest capacity, seating arrangements, and layout preferences, enabling tailored event planning that meets client expectations. The catering management module is another critical component, offering tools to manage food and beverage services efficiently. Administrators can oversee menu options, set pricing, and customize offerings based on client preferences. This module simplifies communication with catering teams, ensuring that updates to menus and service requests are handled effectively. By organizing catering services within the

system, admins can maintain consistency and deliver exceptional dining experiences for events. A dedicated payment and billing management feature handles the financial aspects of the banquet hall operations. This module automate tracks all transactions, and maintains a comprehensive record of payment histories. Additionally, it provides detailed financial reports, offering insights into profit and loss. This functionality supports strategic decisionmaking by giving administrators a clear understanding of revenue, expenses, and overall financial performance. In summary, the Banquet Hall Management System is a comprehensive solution designed to streamline all aspects of banquet operations. It integrates secure access, customer relationship management, event planning, coordination, and financial tracking into a single platform. By automating repetitive tasks and centralizing data, the system creates a more organized and efficient environment, benefiting both administrators and clients. This holistic approach ensures that operational challenges are minimized and the banquet hall delivers exceptional service.

5.1 Figures and Tables

Table 1: Module and Functions list

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Module	Functions
Admin Login	Admin securely logs in to manage all the application and there database.
Customer Management	Admins can add, view, update, delete, and search customer profiles.
Event Management	This feature allows for the creation, viewing, updating, deletion, and searching of promotional events
Catering Management	Admins can add, view, update, delete, and search catering options.
Payment Management	Payment management involves processing Payments, generating bills, tracking histories and analysis profits and loss.

5.2 Explanation

The system consists of several key modules, each designed to streamline specific administrative tasks. The Admin Login module ensures secure access for administrators, allowing them to log into the system and manage the entire application, including the database. This security measure ensures that only authorized personnel have control over the system's critical functions. The Customer Management module enables the admin to handle customer profiles effectively. Through this module, the admin can add, view, update, delete, and search for customer information, ensuring a well-maintained and up-to-date customer database. This feature simplifies the task of tracking customer interactions and details. For managing events, the Event Management module provides a range of functionalities such as creating, viewing, updating, deleting, and searching for events. This is particularly useful for organizing promotional events or any other event-related activities, making it easier for the admin to keep track of and modify event details as needed. In addition to event management, the system includes a Catering Management module, which focuses on managing catering services. Admins can add, view, update, delete, and search for various catering options, ensuring that event catering requirements are efficiently handled and easily accessible. Finally, the Payment Management module plays a crucial role in handling the financial side of the business. This module allows the admin to process payments, generate bills, track payment histories, and perform profit and loss analyses. It ensures that the financial operations are transparent and organized, helping the admin make informed decisions about the business's profitability and financial health. Together, these modules create a comprehensive management system tailored to the needs of administrators, ensuring efficient and secure handling of key business processes.

6. Conclusion and Future Scope

The Banquet Hall Management System is a comprehensive Android-based application designed exclusively for administrators to streamline and centralize banquet hall operations. Equipped with robust features such as a calculator, calendar, customer detail management, and payment processing, this system offers an all-in-one solution for efficient management. The user-friendly interface and secure architecture empower administrators to handle key tasks with ease, including customer bookings, event coordination, payment tracking, and catering services. By allowing users to add, update, and delete customer information—such as names, addresses, emails, and phone numbers the system ensures seamless management of client details while securely storing data for future reference. A core feature of the system is its event management module, which enables administrators to create, update, or delete events while specifying crucial details like event type, date, and time. The system links customer bookings to specific events, ensuring better organization and tracking. Catering management is another vital aspect, allowing administrators to manage food and beverage menus and tailor services to meet the unique needs of each event. This functionality simplifies communication with catering teams and ensures all catering-related requirements are addressed effectively. The payment management module provides a streamlined approach to tracking financial transactions, monitoring payment statuses (paid, pending, or overdue), and generating bills. It also delivers financial overviews, offering insights into revenue and expenses, thus maintaining transparency and control. With advanced features like secure login, real-time notifications, and data reporting, the system enhances accuracy, reduces manual errors, and boosts productivity. By integrating these functionalities into a single platform, the Banquet Hall Management System not only simplifies the planning and execution of events but also enhances the overall customer experience. It fosters better client relationships by ensuring smooth operations and personalized services. Ultimately, this system serves as a powerful tool for administrators, driving business growth, improving service quality, and maintaining a competitive edge in the market.

The future of a banquet hall management system for admins focuses on streamlining tasks like event scheduling, resource allocation, and client communication. Predictive analytics can help forecast booking trends, optimizing space and staff allocation to reduce costs and maximize revenue. Smart technology integration will allow real-time monitoring of venue conditions, while cloud-based solutions enable remote management of multiple venues. Virtual reality (VR) features can let clients visualize event setups, enhancing their experience. Automated billing, digital contracts, and strong cybersecurity measures will improve efficiency and protect data. AI-driven CRM tools will enhance personalized communication and customer satisfaction, making event management more efficient and profitable.

Data Availability

The data supporting the results of this research can be obtained by making a reasonable request to the corresponding author.

Conflict of Interest

We all declare that we do not have any conflict of interest.

Funding Source

We declare that this work was supported by the 'Banquet hall' (Amount -2000).

Authors' Contributions

Author-1 (Maheshwari Patil) guided the project, offering support in conceiving the study and ensuring academic alignment. Author-2 (Sayali Lande) designed the methodology and analyzed the data. Author-3 (Shweta Raut) drafted the manuscript. Author-4 (Pranjali Jamadade) designed the research. Author-5 (Aishwarya Kamble) reviewed and edited the manuscript. All authors have read and approved the final version.

Acknowledgement

We would like to express our sincere gratitude to all those who contributed to the successful completion of this research paper. First and foremost, we extend our heartfelt thanks to Mrs. Maheshwari Patil, our supervisor, whose guidance and support were invaluable throughout the research process. Your expertise and insights greatly enriched our work and helped us navigate the challenges we faced. We also wish to acknowledge the contributions of our colleagues in the Department of Computer Engineering for their constructive feedback and encouragement. Their collaboration and discussions provided valuable perspectives that helped shape our findings. Our appreciation goes to SVERI College of Engineering (Polytechnic), Pandharpur for providing the necessary resources and facilities that enabled us to carry out this research. The access to the library and research databases was instrumental in our work. Finally, we would like to thank our families and friends for their unwavering support and understanding during the research period. encouragement motivated us to persevere and achieve our goals. Thank you all.

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AUTHORS PROFILE

Maheshwari Patil: I completed my B. in Computer Science Engineering from Solapur University in 2018 and 2020. Now I am working as Lecturer in Computer Engineering department at SVERI's COE(Poly), Pandharpur. I was 1 year teaching experience.



Sayali Lande is pursuing diploma in Computer Engineering from SVERI's College of Engineering Pandharpur. I am currently studying in Third year of Computer Engineering.



Shweta Raut is pursuing diploma in Computer Engineering from SVERI's College of Engineering Pandharpur. I am currently studying in Third year of Computer Engineering.



Pranjali Jamadade is pursuing diploma in Computer Engineering from SVERI's of Engineering College (Poly), Pandharpur. I am currently studying in Third year of Computer Engineering.



Aishwarya Kamble is pursuing diploma in Computer Engineering from SVERI's Engineering College of Pandharpur. I am currently studying in Third year of Computer Engineering.

